



# We're re-opening!

We're happy to announce that we're reopening our doors on June 17th to welcome you back. We can't wait to see you and help you look and feel your best!

Your safety is our top priority. We've kept our space squeaky clean while you've been away. We'll continue to do so and thoroughly sanitize all rooms and equipment before, during, and after each appointment.

## **A few business updates:**

Welcome back! Now that we have our guidelines for reopening from the State of Connecticut we are confident that we will have all the necessary procedures in place for a June 17th, 2020 reopening. With that being said, Inner Essence Spa will be opening with some limited schedules.

We will be practicing social distancing and have installed a plexi glass barrier at the front desk, closed our waiting areas for the time being, removed all food and drink as well as reading materials.

**YOUR VISIT:** When you arrive for your appointment please give the front desk a call or give a knock at the door to let us know you have arrived. When we are ready for you to come in we will gesture or call you to come in.

Temperature checks will be administered to team members and guests upon arrival. We also have a short intake form you will be required to fill out prior to EACH visit right now.

You will be required to wear a mask for the entire visit time including during your service. We are not allowed, per state regulations right now to perform any service that requires a mask be removed. This means, unfortunately, we are unable to book any facial treatments, and some waxing that would require removal of the mask. We are hopeful this will change for next month when the rest of the state opens up.

We encourage contactless checkout when possible (we can process a payment over the phone prior to coming in) or we still are able to accept traditional payments as well. We will still have gratuity envelopes available for cash or check as well.

We know this is an unprecedented time, but we are here to help you to relax, unwind, and destress! Thank you for your understanding of the guidelines we are asked to follow to keep everyone as safe as possible. If there are any questions, please email [contact@inneressencespa.com](mailto:contact@inneressencespa.com) or leave a message at 203-795-4170 and we will call you back promptly.